The Process Auditing Techniques Guide

By J. P. Russell

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Best-selling author J.P. Russell focuses on the methods and techniques of conducting internal and external process audits. Learn how to apply PDCA and ACDP techniques, prepare process flow and tree diagrams, determine process effectiveness, and compose an audit report assessing compliance, controls, risk and process optimization.

This guide is ideal for individuals who have a general understanding of auditing techniques and is written for auditors who conduct first, second, and third party audits to any standard or work instruction. There is a chapter on ISO 9001:2000 and many of the application examples use the updated standard. Russell also shows that process auditing techniques are also applicable to FAA, FDA, EPA, OSHA, and other systems.

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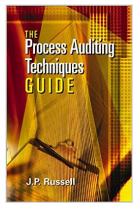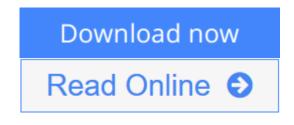📄 **Read Online** The Process Auditing Techniques Guide ...pdf

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Editorial Review

About the Author
J. P. Russell is a trainer and instructional designer for Quality WBT Center for Education. Training is provided for ISO 9001, auditing, FMEA, customer satisfaction and other professional development subjects. The author of numerous books (most recently The Internal Auditing Pocket Guide) in the quality improvement field, Mr. Russell is also an ASQ Fellow, RAB Quality Systems Auditor, and an ASQ Certified Quality Auditor. He holds a bachelor's degree in chemical engineering from The Ohio State University and a Masters of Business Administration from the ITT Stuart School of Management.

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