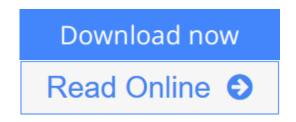


Service Operation 8 Question Practice Exam - Volume 1



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This ebook is an 8 question practice exam for the ITIL Intermediate Lifecycle Service Operation exam. The ebook provides 8 scenarios and 8 exam questions similar to what test-takers can experience on the real ITIL Service Operation certification exam. An answer key along with explanations for the answers is provided. This practice exam also covers material on the ITIL Intermediate Capability Operational Support and Analysis exam.

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